



To: All Providers

RE: Printing of RAs

The missing RA page issue for the May 21, 2010, check write has now been resolved. RAs can now be downloaded via the Web Portal. There will be two files listed until the erroneous file can be deleted. Please ensure the file you use contains all pages.

Please contact the Electronic Media Claims Help Desk if you have any questions at (800) 456-1242 for Alabama, Florida, Georgia, Mississippi and Tennessee and (334) 215-0111 for all other locations.

May 27, 2010